

Dear Valued Supplier,

In July 2020, Grid Solutions released a updated quality policy. This new policy is focused on a more proactive approach to problem-solving and preventing quality issues.

One of the cornerstones of preventing quality issues is consistency in change control. At GE, we operate in a world of continuous improvement, and any improvement will result in change. However, we need to recognize that all changes require resources to evaluate, plan, and implement. With clear communication and understanding of expectations, we want our suppliers ensure that their collaborations to improve the product will also avoiding unnecessary product or supply risks for our shared customers.

I would like you to review with your quality teams the Supplier Quality Requirements which are listed in in EC- SRC-0002 Supplier Quality Requirements. This document is available on the supplier portal along with all relevant quality documents

Your attention is required to the following sections: Section 2.2.17: Supplier Engineering Change Control
Section 2.3.4: Supplier Deviation Requests Section

The acceptable form of change/deviation requests is the Supplier Deviation (e-SDR) or GE Engineering Change Order. Changes in materials and processes are not permitted and supplier should not proceed until GE has provided written approval using one of these methods. Emails are not permitted. Change control is very important to GE, to our suppliers and to our end customers. With reinforcement of these measures, we look forward to building a stronger working relationship

Please do not hesitate to contact your respective Supplier Quality Engineer or Sourcing Leader, should you require additional information or clarifications.

Sincerely,

Asha Elizabeth Stephen, P.Eng

Grid Automation Supplier Quality Leader

GE Grid Solutions - Grid Automation